

Specification of Competency Standards for the Retail Banking

Unit of Competency

Product Development and Brand Marketing > 6.3 Product Development

Title	Execute product acceptance test plan for products and services
Code	107476L4
Range	Execute product acceptance test according to the stated plan. This applies to acceptance test of any kind and different kinds of products and services
Level	4
Credit	3
Competency	<p>Performance Requirements</p> <ol style="list-style-type: none"> 1. Understand the product acceptance test <p>Be able to:</p> <ul style="list-style-type: none"> • Understand the common testing procedures and measurement techniques so as to conduct acceptance tests on different types of products independently • Understand the objectives and procedures of a particular acceptance test in order to avoid errors when conducting the tests 2. Conduct product acceptance tests <p>Be able to:</p> <ul style="list-style-type: none"> • Perform user acceptance tests for newly developed products according to testing protocol • Liaise with both internal and external business arms in coordinating the implementation of user acceptance tests for newly developed products • Identify deviations or abnormalities during implementation and carry out remedial actions when necessary 3. Consolidate data on product acceptance tests <p>Be able to:</p> <ul style="list-style-type: none"> • Consolidate relevant data, such as satisfaction level of users during the test to demonstrate the performance in the acceptance test • Prepare reports with accurate and relevant supporting for final assessment to obtain approval of product launch
Assessment Criteria	<p>The integral outcome requirements of this UoC are:</p> <ul style="list-style-type: none"> • Execution of product acceptance test according to the stated protocol and carry out necessary adjustment during the course to ensure smooth operations and fulfilment of objectives • Reports of valid and reliable data of product acceptance tests which demonstrate relevant data regarding the performance of the testing products
Remark	