Specification of Competency Standards for the Retail Banking Unit of Competency

Compliance and Risk Management > 4.4 Business Continuity Planning

Title	Evaluate effectiveness of business continuity plan
Code	107413L5
Range	Conduct a comprehensive evaluation on the effectiveness of the continuity plan. This applies to continuity plan of for different disasters and in different units
Level	5
Credit	4
Competency	 Performance Requirements 1. Monitor testing and review on the plan Be able to: Monitor regular testing on business continuity plans and prepare related reports to management Review plans on business continuity regularly to assess their feasibility and adherence to the bank's policies Evaluate and review for any plan activated, maintain proper records and identify improvement areas for business continuity plans Monitor live scenario tests involving interdependent stakeholders 2. Analyse the results of testing and make recommendations Be able to: Evaluate outcomes and identify lessons learnt from live scenario tests Identify potential crisis scenarios and develop specific crisis management plans to minimize impact Make necessary updates or recommendations on improvement areas for business continuity plans
Assessment Criteria	 The integral outcome requirements of this UoC are: Monitoring of testing or review on business continuity plan to ensure fulfilment of the stated requirements. Suggested revisions on business continuity plans are provided when appropriate. The suggestions are supported by evidence drawn from analyses on relevant tests; knowledge in the best practices and updated research in business continuity; and foreseeable impacts on bank's business and operations at times of different disasters, etc.
Remark	