

Specification of Competency Standards for the Retail Banking

Unit of Competency

Credit Management > 3.5 Credit Systems and Maintenance

Title	Provide learning activities to disseminate knowledge on credit management
Code	107383L4
Range	Provide different kinds of learning activities to educate knowledge related to credit management. This applies to different information and knowledge related to credit policies, practices and products in the banking industry
Level	4
Credit	3
Competency	<p>Performance Requirements</p> <ol style="list-style-type: none"> 1. Identify training needs of different employees Be able to: <ul style="list-style-type: none"> • Update changes and developments in banking industry and credit products by collecting information from different reliable sources • Identify kinds of knowledge on credit management required by employees with different roles and responsibilities • Identify the knowledge level and characteristics of different employees in order to design suitable learning activities 2. Provide learning activities Be able to: <ul style="list-style-type: none"> • Select suitable external programmes on credit management for different employees • Design in-house training programmes which can customize to the needs and knowledge of different employees • Provide different kinds of activities which can promote awareness and deepen understanding in the importance of credit management 3. Exhibit professionalism in providing learning opportunities Be able to: <ul style="list-style-type: none"> • Enforce credit training with an aim to enhance the professionalism of staff and offer opportunities for their personal growth
Assessment Criteria	<p>The integral outcome requirements of this UoC are:</p> <ul style="list-style-type: none"> • Provision of different kinds of learning activities to promote knowledge on credit management. The activities should be able to match with the needs and knowledge of different employees
Remark	